

# MAINTENANCE AGREEMENT

Customer:  
Global Direct Consumer Products Group Ltd  
Unit 11A, 22/F.,  
Skyline Tower,  
39 Wang Kwong Road,  
Kowloon Bay, Kln.

Main. Agreement No.: PTME25-12

Main. Issue Date: 27/12/2024

Contact Person: Ms. Carmen / Ms. Ikki Chang  
Tel: 3188 9470 / 9831 6395  
Fax:  
E-mail: ikkic@globaldirectcpg.com

This is hereby expressly agreed PowerTech System Ltd. will provide maintenance to the telephone system

## Trixbox Telephone Server

Global Direct Consumer Products  
Group Ltd

for the period commencing from **26 Jan 2025** and expire on **25 Jan 2026** and  
will pay in advance the maintenance charges to our company for the provision of maintenance service to the Equipment.

ITEM	DESCRIPTION	QTY	Rate	Total
1	Trixbox Telephone Server	1	11,229.00	11,229.00
2	SIP-T20 Yealink T20P Telephone	19	0.00	0.00
3	SIP-T31 Yealink T31P Telephone	3	0.00	0.00

### Terms and Conditions:

- 1) Payment to be settled upon receipt of invoice.
- 2) Price Validity: Price valid for 60 days, subject to change without further notice.
- 3) Termination notice: one month's advance notice in writing
- 4) Replacement of non above Products is not covered in this agreement.
- 5) The above package includes the parts and labour for repairing.
- 6) This maintenance agreement does not include damage directly caused by fire or otherwise, water discharge / leaking from the automatic sprinkler, or faulty air-conditioner unit, which in addition to an increase of pbx room temperature above the required specified 20 to 26 degrees Celsius, In addition, direct damage caused by typhoon windstorm or flood, and Power Down system without prior notification.
- 7) Normal Maintenance Service will not be provided during Typhoon 8 or Black rainstorm warning.
- 8) Maintenance Service will be provided during normal office hours. (Monday – Friday 9:00 to 18:00, Saturday 9:00 to 13:00)
- 9) The above price does not include wiring damage

For and on behalf of

**Total**

HK\$11,229.00

PowerTech System Ltd.



Authorized Signature and Company Chop

Vera Leung